

Peak Physical Therapy Financial Policy

Dear Patient:

Thank you for choosing Peak Physical Therapy as your health care provider. In order for our office to better serve you, we ask that you take a moment to read and understand our Financial Policy.

Payment at Time of Service

Full payment is required at the time of service from all patients that have not met their deductible or if Peak Physical Therapy is a non-contracted provider. In addition, all co-pays and co-insurance payments are due at the time of service. Cash discounts will be given when payment is made at Time of Service for non-contracted service.

Patient Responsibility

Your health insurance policy is a contract between you and your insurance company. The patient, parent or legal guardian is ultimately responsible for all charges incurred. Peak Physical Therapy will bill contracted payers and make every effort to ensure that claims are promptly and correctly processed.

If we do not receive payment within 60 days you will be held responsible for your balance in full. If your primary or secondary insurance is not contracted with Peak Physical Therapy, we will not bill them. We will provide the necessary forms for you to seek reimbursement.

It is the responsibility of the patient to make sure the office staff is notified of any changes to your insurance, referring doctor, mailing address or phone number.

When you do not have a set co-pay, we will estimate your co-pay which is due at the time of service. There may be a balance due after the insurance pays.

Refunds

Overpayments are refunded to the appropriate party, normally the insurance company or the guarantor. Patient refunds will not be processed until all active or past due accounts are paid in full.